

AMENDMENT AND RESPONSE UNDER 37 CFR § 1.111

Serial Number: 09583,216

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Title: METHOD AND SYSTEM FOR REPORTING FRAUD AND CLAIMING INSURANCE RELATED TO NETWORK-BASED TRANSACTIONS

Page 2
Dkt: 2043.157US1**IN THE SPECIFICAITON**

Please amend the specification as follows:

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On page 6, lines 16 to 21, please amended the paragraph as follows:

At operation block 2212, if the their user inputs additional comments, network facility enters the additional comments into the database. The user may indicate that the complaint has been resolved. In such a case, network facility 110 will send emails to the complaining user that the complained against user has indicated that the complaint has been resolved.